



ibot® Airline Info Card

User Name:
User Phone:
User Email:
Serial Number:

USER:

The iBOT® PMD meets the lithium ion battery criteria below from federal regulations on airline travel. It therefore is an exception to the usual restrictions on lithium ion batteries in checked baggage. Please keep this information handy for answering questions Airline staff may have about your iBOT®.

49 CFR 175.10 (Exceptions to Hazardous Materials Regulations for passengers, crewmembers, and air operators)

- (a) This subchapter does not apply to the following hazardous materials when carried by aircraft passengers or crewmembers provided the requirements of §§ 171.15 and 171.16 (see paragraph (c) of this section) and the requirements of this section are met:
- (17) A wheelchair or other mobility aid equipped with a lithium ion battery, when carried as checked baggage, provided -
 - (i) The lithium ion battery must be of a type that successfully passed each test in the UN Manual of Tests and Criteria (IBR; see § 171.7 of this subchapter), as specified in § 173.185 of this subchapter, unless approved by the Associate Administrator;
 - (ii) The operator must verify that:
 - (A) Visual inspection of the wheelchair or other mobility aid reveals no obvious defects;
 - (B) Battery terminals are protected from short circuits (e.g., enclosed within a battery housing);
 - (C) The battery must be securely attached to the mobility aid; and
 - (D) Electrical circuits are isolated;
 - (iii) The wheelchair or other mobility aid must be loaded and stowed in such a manner to prevent its unintentional activation and its battery must be protected from short circuiting;
 - (iv) The wheelchair or other mobility aid must be protected from damage by the shifting of baggage, mail, service items, or other cargo;
 - (vi) The pilot-in-command is advised either orally or in writing, prior to departure, as to the location of the lithium ion battery or batteries aboard the aircraft.

Please remember to attach a copy of the Airline Travel Card to your iBOT® PMD.

The user controller must be detached to isolate battery power and should be stored in your carry-on bag.

YOUR RIGHTS WHEN FLYING WITH THE iBOT® PMD

The FAA provides exceptions for power wheelchairs with lithium ion batteries (49 CFR 175.10).

The reverse of this card provides an excerpt from the FAA website. Provided that your user controller has been removed, your iBOT® may be stowed as checked baggage without removing the batteries.

- In general, you are not required to give the airline advance notice in order to obtain most services and accommodations.
 - Airlines may require 48 hours advance notice and ask that you arrive 1 hour prior to normal check in time. Please call your airline to confirm their requirements for your flight.
 - If you do not meet the advanced notice or check-in requirements, the airline must make a reasonable effort to provide requested services as long as making that accommodation would not delay the flight.
- Airline employees may not leave you unattended for longer than 30 minutes, even if you are accompanied by a family member or personal care assistant. You are able to waive this right.
- You are not required to check your iBOT® until you are at the gate.
- The iBOT® is not subject to a checked baggage fee and does not count toward your checked baggage limit.
- The airline must return wheelchairs to users in a timely manner as close as possible to the door of the aircraft, and you may request that it be returned to you on the jetway.
- Airlines are required to provide assistance as needed with transfers to/from an aisle chair and to/from your seat. Employees are encouraged to avoid performing transfers in front of other passengers if possible.

If you believe your rights have been violated, and the airline employee you first speak to is unable to help you, ask to speak with a Complaints Resolution Official. A CRO is the airline's expert on disability accommodations, and airlines are required to make one available to you, at no cost, in person or by telephone during the times they are operating.

TIPS FOR FLYING WITH THE iBOT® PMD

- Attach a copy of the Airline Travel Card to your iBOT® before traveling.
- Confirm advance notice and check in requirements with your airline before you travel.
- If you are traveling on a small plane, such as a commuter aircraft or regional jet, confirm with the airline that the iBOT® will fit in the cargo hold (use measurements on Airline Travel Card for reference).
- Plan to arrive at the airport 1 hour prior to normal check in time.
- Inspect your iBOT® before checking it (take photos) and again when it is returned to you. If there is any damage upon return, go immediately to the airline's customer service and file a claim.

For more information please visit www.transportation.gov/airconsumer/disability or call the Department of Transportation's Disability Hotline at 1-800-778-4838 (Mon-Fri, 9am-5pm EST except federal holidays)